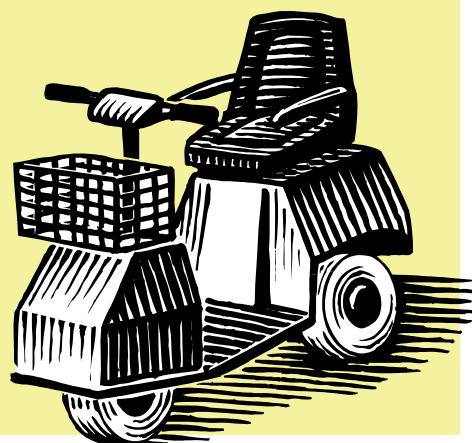


# Wheelchair and Scooter Hire Venues in Nottinghamshire

## Increasing Access to Leisure Opportunities



Disability  
Information  
Advice  
Line



dial [www](http://www.dial.org.uk)



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Comments are invited about the content or presentation of this booklet. To submit a comment, to be included in any future issues or to amend an entry, contact Dial Mansfield & District (see next page).

All information contained within this booklet is correct to the best of our knowledge at the time of going to press. Whilst every effort has been made to ensure the accuracy of the information, Dial Mansfield & District cannot accept responsibility for any errors or omissions that may have been made.

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 **This newsletter is available in large print, audio tape, Braille and plain text formats. Please contact (01623) 658060 for copies or further information.**

# About Dial Mansfield & District



Dial Mansfield & District - Disability Information Advice Line - has been providing a free, confidential and impartial service of information and advice on any aspect of disability for over 20 years. The service is open to disabled people of all ages and their family, friends and carers, as well as professionals and students throughout Nottinghamshire.

The service is provided by a team of staff and volunteers who all have a personal experience of disability, and have the necessary expertise and knowledge to pass on valuable information and advice.

Dial Mansfield & District is supported by Nottinghamshire County Council and the Big Lottery Fund.

Dial meets the requirements of the Community Legal Service Quality Mark Standard for General Help in Welfare Benefits and has passed Dial UK Quality Standards at Level 1.

## Dial Mansfield & District

1 Byron Street, Mansfield, Notts, NG18 5NX

**Advice Line: 01623 625891**

**Fax: 01623 427753**

**Textphone: 01623 656556**

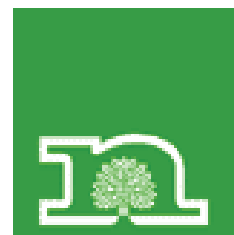
**Email: [advice@dialmansfield.org.uk](mailto:advice@dialmansfield.org.uk)**

**Website: [www.dialmansfield.org.uk](http://www.dialmansfield.org.uk)**

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## Introduction to Wheelchair and Scooter Hire Venues in Nottinghamshire

This booklet is intended to provide a guide to venues and outlets throughout Nottinghamshire that provide wheelchairs or electric scooters for hire to enable people to access specific services or local facilities. Powered scooters, manual wheelchairs and/or powered wheelchairs are available to hire for the duration of a visit at many leisure, shopping and tourist venues throughout Nottinghamshire, including parks, gardens, visitor centres, forests, historic buildings and shopping centres.

Provision of mobility equipment in public venues unlocks many access barriers faced by disabled people, and gives people the independence to travel, shop and visit places of interest. Whether you are out and about shopping, visiting the countryside, or making the most of Nottinghamshire's historic tourist facilities, it is hoped that this booklet will help disabled people plan their visit beforehand.

You may find it useful to read this booklet in conjunction with Dial's accompanying publication 'Shopmobility Schemes in Nottinghamshire and the Surrounding Area - Promoting Access and Independence'.





## What points do I need to consider when hiring mobility equipment?

- . Always keep to a reduced speed when in busy or confined areas.
- . Be courteous and show consideration for other users of the venue or centre. Remember that pedestrians often stop suddenly, and you may not be able to stop as quickly, so reduce your speed and keep your distance.
- . Always follow any special instructions which the venue gives you about the use of the equipment.
- . Reduce your speed when going round a corner.
- . If leaving a powered vehicle unattended, always take the key with you.
- . Use dropped kerbs whenever possible, and when climbing kerbs approach them at right angles.
- . Never let anyone else use the scooter you have been issued with.
- . Never let anyone ride on your vehicle with you even if this is a small child, as this upsets the balance of the vehicle.
- . If you have an accident of any sort, always let the venue know, so that they can give the vehicle a safety check before somebody else uses it, and take any other action which may be required.



## How to Use the Listings in This Booklet

Each service described in this booklet operates differently, with the mobility equipment available for hire varying between each venue.

The entries are listed alphabetically with a brief description of what type of wheelchair or scooter is available for hire and details of any charge made to the user (however, most services are provided free of charge) or if a deposit is required. Any available information about advance booking is provided, however, it is advisable to phone the venue beforehand to check the availability and book the wheelchair/scooter if necessary.

Contact details are given for each hire service. The hire service available at each venue is usually provided for the duration of the outing and any equipment used must be returned in the same condition at the end of the visit. Opening times vary between each venue.

Further useful information regarding facilities for disabled people (toilets, parking etc) and accessibility is given where possible. Details of facilities for visitors with visual and/or hearing impairment are given where provided. Again, it is advisable to check specific details with the venue before setting out on your journey.



## Wheelchair and Scooter Hire Venues in Nottinghamshire

**Attenborough Nature Reserve and Visitor Centre**  
Barton Lane, Attenborough, Nottingham, NG9 6DY  
Tel: (0115) 972 1777

A wheelchair is available inside the Visitor Centre. The Visitor Centre is entirely on one level with all rooms fully accessible. Accessible parking spaces are approximately 100m from the entrance to the Centre. Should assistance be required, a member of staff or volunteer is happy to help.

**Brierley Forest Park Visitor Centre**  
Off Skegby Road, Huthwaite, Sutton-in-Ashfield, Notts  
Tel: (01623) 550172

Two manual wheelchairs are available free of charge. Car keys or driving licence are to be left as a deposit. Ring the centre beforehand to arrange car parking and book a wheelchair (however, booking not essential).

The Visitor Centre is fully accessible for wheelchair users. Most of the park footpaths are accessible and information on routes around the park suitable for wheelchair users is available.

## **Clumber Park**

Estate Office, Clumber Park, Worksop, Notts, S80  
3AZ

Tel: (01909) 476592

There are five wheelchairs available for loan. Two single-seater PMVs (personal mobility vehicles) are provided and booking is essential. Cycle hire: trikes, tandems and an adapted cycle are available.

Accessible parking. Ramped access to the chapel, walled garden, shop and cafe. Accessible toilets are available near the main facilities and conservation centre. The grounds are partly accessible, and a map of the accessible routes is available. Picnic tables suitable for wheelchair users are provided. Braille and large print guides are available.

## **Creswell Crags**

Crags Road, Welbeck, Worksop, Notts, S80 3LH

Tel: (01909) 720378

One electric scooter available free of charge. Proof of identification and address required to hire out. Booking may be required at busier times (summer). The site (museum, education centre and footpaths) is accessible except the caves for which a virtual tour is available.

## **Dukeries Garden Centre**

Welbeck, Worksop, Notts, S80 3LT

Tel: (01909) 476506

Four manual wheelchairs are available. No charge; bookings are not taken. Car keys or driving licence are to be left as a deposit.

The Centre is accessible and there is ramped entrance to the café area.

## **Galleries of Justice Museum**

High Pavement, The Lace Market, Nottingham, NG1  
1HN

Telephone: (0115) 952 0555

A manual wheelchair is available for visitors to use free of charge and this should be booked in advance. The museum is mostly accessible and assistance is available where required.

## **Harley Gallery**

Welbeck, Worksop, Notts, S80 3LW

Tel: (01909) 501700

A manual wheelchair is available for visitors free of charge. The gallery and grounds are accessible and there is a lift on site. Accessible parking and toilet facilities. Assistance dogs welcome.

## **Holocaust Centre**

Laxton, Newark, Notts, NG22 0PA

Tel: (01623) 836627

A manual wheelchair is available for visitors to use free of charge and it is advised to book in advance. Accessible parking and toilet facilities. The ground floor and Memorial Gardens are wheelchair accessible. The Holocaust exhibition can be accessed by stairlift.

## **Making It! Discovery Centre**

Chadburn House, Weighbridge Road, Mansfield,  
Notts, NG18 1AH

Tel: (01623) 473297

Two manual wheelchairs are available. There is wheelchair access to all floors and galleries. Accessible toilets. Interactive displays and Braille/audio facilities are available.

**McArthur Glen Designer Outlet**  
South Normanton, Derbyshire, DE55 2ER  
Tel: (01773) 545000

McArthur Glen has wheelchairs available for loan (collect from the information desk). These are free of charge and car keys are to be left as a deposit. The Outlet is fully accessible (including toilets) with easy access to all the shops.

**Newark Air Museum**

The Airfield, Winthorpe, Newark, Notts, NG24 2NY  
Tel: (01636) 707170

Three manual wheelchairs are available for visitors to use free of charge and should be booked in advance. Museum is accessible. Accessible toilet facility.

**Newark Antiques Fair**

Off the A17, Newark, Notts

Event Mobility (a charity) provides wheelchairs and electric scooters for the use of disabled and mobility impaired visitors to the Antiques Fair. A donation of £15 is requested for the use of an electric scooter and £10 for a wheelchair for the day. To book Tel: (01386) 725391 or book online at: [www.eventmobility.org.uk](http://www.eventmobility.org.uk).

**Newstead Abbey House and Gardens**

Ravenshead, Notts, NG15 8NA  
Tel: (01623) 455900

Wheelchair for loan. Must be booked in advance. Reduced entry rate for wheelchair users/carers due to restricted accessibility to house. Accessible toilet/parking. Audio tour available.

## **Nottingham Arena**

**Bolero Square, The Lace Market, Nottingham, NG1  
1LA**

**Tel: (0115) 853 3000**

**Wheelchairs are available free of charge. Notification in advance is preferred.**

**The Arena is fully accessible. Lifts are available.**

## **Nottingham Castle**

**Nottingham, NG1 6EL**

**Tel: (0115) 948 3504**

**A manual wheelchair is available for loan at the castle museum free of charge.**

**The hill leading up to the museum is not ideal for disabled people, however, a mobility car is available which can be booked on Tel: (0115) 915 3676.**

**Parking for disabled visitors at the top of the hill, opposite the museum entrance, is available by prior arrangement on Tel: (0115) 915 3654. Museum displays are mostly accessible, shop has low-level counter. Accessible toilets. Induction loops.**

**Assistance dogs welcome.**

## **Patchings Art Centre**

**Oxton Road, Calverton, Notts, NG14 6NU**

**Tel: (0115) 965 3479**

**A manual wheelchair is available for visitors free of charge. Notification in advance is preferred.**

## **Portland Park Visitor Centre**

**Off Lindley's Lane, Kirkby-in-Ashfield, Notts**

**Tel: (01623) 721617**

**An electric scooter is available for hire.**

**The Visitor Centre and some of the park's routes are accessible to wheelchairs.**

### **Rufford Country Park**

Ollerton, Notts, NG22 9DF

Tel: (01623) 822944

Wheelchairs for loan, as well as two electric mobility scooters. Free of charge. Booking is advised.

Free parking for Blue Badge holders. Accessible toilets and facilities (shops, exhibitions, cafes etc).

### **Sherwood Forest Visitor Centre and Country Park**

Edwinstowe, Notts

Tel: (01623) 824490/823202

Wheelchairs for loan, as well as one electric mobility scooter. Free of charge. Advance booking is required.

Free parking for Blue Badge holders. Accessible toilets and facilities (shops, restaurants etc).

### **Shopmobility Schemes**

Tel: Arnold (0115) 966 1331; Beeston (0115) 917 3788; Mansfield (01623) 655222; Nottingham (0115) 915 3888; Retford (01777) 705432; West Bridgford (0115) 981 5451; and Worksop (01909) 479070

Schemes in 7 town centres throughout Nottinghamshire (see above) that lend wheelchairs and scooters to members of the public to visit shops and leisure facilities. A charge may be made. Advance booking may be required.

### **Southwell Minster**

Church Street, Southwell, Notts

Tel: (01636) 812649

Wheelchairs are available.

The Minster has easy access. There are large print and Braille guides, and a loop system.

## **Supermarkets/Department Stores**

See telephone book for contact details

Many of the larger supermarkets, department stores and retail parks throughout Nottinghamshire have wheelchairs and/or scooters available for shoppers to use within the store and car parking areas.

### **The Workhouse**

Upton Road, Southwell, Notts, NG25 0PT

Tel: (01636) 817250

Five wheelchairs are available for visitors. Accessible parking and drop off point. Ramped entrance. Stairs only to upper floors. Seating available. Audio visual, virtual tour and Braille and large print guides. Accessible toilets. Accessible route within grounds. Site not suitable for motorised wheelchairs. Induction loop in reception.

### **White Post Farm Centre**

Farnsfield, Notts, NG22 8HL

Tel: (01623) 882977

Wheelchairs are available for loan free of charge. The majority of the farm is accessible to wheelchair users, with most routes having tarmac paths. Wide entrances to all buildings and two accessible toilets.

### **Wollaton Hall (Natural History Museum) and Park**

Wollaton, Nottingham, NG8 2AE

Tel: (0115) 915 3900

There is a wheelchair and mobility car available for loan at the museum free of charge. Parking is available for disabled visitors directly outside the Hall. The Hall is partly accessible. Accessible toilets. Sensory garden. Assistance dogs welcome.

# Longer-term Hire Outlets



The following is a directory of local services which have wheelchairs and/or mobility scooters available to hire for longer periods of time, for example, for holidays, short breaks, day trips, general use etc. There is usually a charge and costs vary.

## British Red Cross

Tel: Arnold: (0115) 920 5061; Cinderhill: (0115) 852 8029; Long Eaton: (0115) 972 5900; General Information: 0870 579 9799

## Care Matters

Tel: Kirkby in Ashfield: (01623) 754955; Mansfield: (01623) 659660; Newark: (01636) 673393; Retford: (01777) 708595

## Clark & Partners

Tel: Derby: (01332) 200075; Doncaster: (01302) 323536; Sheffield (Head Office): (0114) 229 3399

## Derby Home Loans

Tel: (01332) 385519

**Fair Mobility (hires out mobility equipment at major outdoor events in the East Midlands)**

Tel: (01522) 790834

## Kirkby-in-Ashfield Volunteer Centre

Tel: (01623) 753192

**Ledger Mobility (Sutton-in-Ashfield)**

**Tel: (01623) 557559**

**Lincoln Mobility**

**(01522) 523300**

**Mansfield & Ashfield Wheelchair Service**

**Tel: (01623) 550148**

**Seacroft Mobility (Skegness)**

**Tel: (01754) 762916**

**Trinity Church (Kirkby-in-Ashfield)**

**Tel: (01623) 751269**

## **Planning to buy your own wheelchair?**

If you are planning to buy your own wheelchair, it is recommended that you seek professional advice before making a purchase. The Disabilities Living Centre can help with this as it provides information, advice and assessments on equipment and services for disabled and older people, their carers and professional staff.

The Centre can be contacted at:  
Middleton Court, Glaisdale Parkway, Bilborough,  
Nottingham, NG8 4GP. Tel: (0115) 985 5780

**For further information about the contents of this booklet, or for any other questions contact:**

**Dial Mansfield & District  
1 Byron Street, Mansfield, Notts, NG18 5NX  
Advice Line: 01623 625891**

**Do you have some regular spare time available?  
Join our friendly team!**

# **Volunteer Now!**

If you are a disabled person, carer or have experience of disability, Dial needs your time and talents.



**Why not try volunteering as an:**

- **Adviser?**
- **Administrator? or**
- **Researcher?**

**Full training and support is given, although some experience is preferred.**

**To enquire about joining Dial Mansfield & District as a volunteer, call:**

**(01623) 658060**

